

Northampton alive with innovation, enterprise and opportunity

Corporate Themes, Priorities, Key Actions, and Performance Indicators

| Our Themes | You | | | |
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| Our Priorities | CP5 - Better homes for the future | CP6 - Creating empowered communities | CP7 - Promoting health and well being | CP8 - Responding to your needs |
| What we will do to achieve our priorities (Key Actions) | Review the Council's Housing Strategy for 2015-2018; | Maintain the current investment to help community based projects in Northampton through the small based grants process; | Support the emerging Health & Wellbeing Board strategy; | Further develop services to support those in most need; |
| | Work in conjunction with Northampton Partnership Homes, the Arm's Length Management Organisation which has taken over the management of the Council's housing stock, to deliver homes for local people; | Encourage individuals, communities and groups to get involved and contribute to activities within their local neighbourhoods in order to promote integration and cohesion within communities and foster a sense of pride across the Town; | Work with the new Clinical Commissioning Consortia and develop locality plans to influence spend to deliver local priorities; | Support the Council's Equality Strategy and continue to work towards becoming 'Excellent' in terms of equality; |
| | As part of the National Empty Homes programme bring forward 40 new dwellings that have been vacant for 6 months or more ; | Achieve better outcomes for communities by improving the way grants are allocated by starting to introduce a commissioning approach; | Actively support our sports clubs; | Expansion of the range of partners providing services in the One Stop Shop and focus on channel shift through the self-service area ; |
| | Build 100 new council homes on land at Dallington Grange; | Engage and involve young people in shaping services and promoting positive activities within the Borough; | Support the Leisure Trust to deliver healthy living and Children and Young People outcomes and widen participation in leisure activities across all sections of the community; | Provide consistency of customer service and "one point of contact" for customers by migrating the remaining service areas into the telephone contact centre and one stop shop; |
| | Continue to work with partners to reduce causes of homelessness and support the Homeless Forum, Oasis House and other organisations tackling homelessness and rough sleeping in the Town ; | Work with others to support and develop the capacity of the voluntary sector for the benefit of NBC and local people ; | Contribute to the expansion and enhancement of an athletics track in partnership with the Rugby and Northampton Athletics Association, Moulton College and Northampton Town Football Club | Continue to create effective dialogue with people so that they can feel involved in the decision making process and ensure developing policy and service delivery takes into account different needs; |
| | Utilise additional licensing powers and maintain a register for Houses in Multiple Occupation (HMO) within Northampton to drive high standards of safety for tenants; | Support localism plans for Neighbourhood Planning to increase community involvement in the planning process; | Work with businesses and individuals to promote responsible drinking; | Support individuals affected by Social Welfare and Housing Reforms through effective communications of the changes and impacts upon them. |
| | Review policies, processes and procedures around Disabled Facilities Grants and Discretionary Housing Payments to ensure an efficient, effective and proportionate response to the needs of our customers | | Work to influence our partners to improve air quality and meet Government minimum targets; | Renovate the Maple Buildings (Hope Centre) to support the homeless and vulnerable; |
| | | | Work with external energy providers to implement the Community Energy Savings Programme to improve energy efficiency standards and reduce fuel bills in some of the Borough's most vulnerable communities; | Work in partnership with others to safeguard children and vulnerable adults |
| | | | Ensure that all council owned homes are fitted with modern fuel efficient heating and insulation. | |
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| How we will measure what we are achieving (Key Performance Indicators) | CR03 Total number of people rough sleeping - 8 (HI 10) | CE03 Increase attendance at forums, including service providers and service users | LT01 Total Visits to Leisure Centres (M) | IG01% LGO cases responded to within 28 days (EXCLUDE PRE-DETERMINED CASES) |
| | HMLS01 Total Number of households in Temporary Accommodation | | LT02 Total No. of people enrolled in swimming program (M) | IG03 % FOI / EIR responded to within 20 working days |
| | PSH01 Mandatory HMOs licensed as % of total number of mandatory licensable HMOs | | PP16 % Off Licenses checked that are compliant (Q) | IG04 % Subject Access requests responded to within 40 days |
| | HI 33 Percentage of non-decent council homes (NI 158)(A) | | PSH02 No of Additional Licensable HMOs licensed | PP53 Regulatory Services: Percentage of service requests responded to within 3 working days (M) |
| | NI154 Net additional homes provided (A) | | | |
| | NI159 Supply of ready to develop housing sites (A) | | | |
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