

July		2018/19				
CTRS SCHEME	Caseloads	LIABILITY £	RECEIPTS £	COLLECTION RATE	UNCOLLECTED £	
Vulnerable households are claimants who are either lone parents or couples with at least one dependent under 5 years old.	1,307	556,224.74	136,367.60	24.52%	419,857.14	
Vulnerable are claimants on NBCs local scheme or modified scheme e. g. War widows and disablement pension cases	13	269.29	121.31	45.05%	147.98	
Pensionable cases are claimants who are of pensionable age and are exempt from the CTRS reduction.	5,528	879,867.80	417,105.64	47.41%	462,762.16	
Working age employed are claimants who are either single people or couples who are in paid employment.	1,839	1,305,671.12	388,145.92	29.73%	917,525.20	
Working age other are claimants who are either single people or couples not in paid employment, and in receipt of DWP benefits.	6,183	2,364,684.06	731,626.69	30.94%	1,633,057.37	3,433,349.85
TOTALS	14,870	5,106,717.01	1,673,367.16	32.77%		4,226,579.92 1,256,140.21 0.297200156

July		2019/20				
CTRS SCHEME		LIABILITY £	RECEIPTS £	COLLECTION RATE	UNCOLLECTED £	
Vulnerable households	1129	503,393.55	126,800.86	25.19%	376,592.69	
Vulnerable	12	745.71	241.54	32.39%	504.17	
Pensionable	5330	862,898.93	410,475.17	47.57%	452,423.76	
Working age employed	1458	1,089,758.23	339,698.40	31.17%	750,059.83	
Working age others	6206	2,606,242.62	812,542.41	31.18%	1,793,700.21	
TOTALS	14135	5,063,039.04	1,689,758.38	33.37%		3,086,069.31

Data is taken from 2019-20 KPI Framework Dashboard found here:

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